

Samantha Shinn

[address]

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Objective: To gain an internship position for the spring of 2013 in the Hospitality and Tourism industry, specifically for Foodservice Management and/or Beverage Management.

Technical Skills: proficient user in Microsoft Office, Adobe Photoshop, Illustrator, and Fireworks; basic knowledge in SmartDraw, proficient knowledge in Android operating systems and tablets

Education:

University of New Haven, West Haven, CT Expected Graduation- December 2013
Bachelor of Science Hospitality and Tourism Management, Concentration- Foodservice Management

Relevant Coursework and Certifications: Foodservice Management and Operations; Bar and Beverage Management; Culinary Arts; ServSafe Food Safety; ServSafe Alcohol, Country and City Club Mangement

Work Experience:

Barnes and Noble

Fort Worth, TX
Milford, CT
June 2008-present

Server/Seller

- Trained as a barista and expanded the menu to include more customized drinks, beverages, and desserts to enhance guest satisfaction
- Assigned for helping and assisting customers in finding titles, authors, or articles relating to a specific genre/subject
- Trained Digital Sales Associate and Digital Product Customer and Device Care Associate

Jeffery's Fusion Catering

West Haven, CT
January 2012-May 2012

Catering Manager

- Formed my own team of assistants to help with work load
- Plan and work with customers to cater special events and occasions
- Did menu planning and pricing for events

Applebee's

Orange, CT
August 2011- May 2012

Hostess/ Server

- Assisted guests in ordering food and beverages
- Anticipated guests' needs and customized their dining experience
- Effectively bussed and turned tables in less than the two minute limit

The Resort Country Club

Fort Worth, TX
June 2011-August 2011

Server/Bartender

- Accountable for taking and running orders to guests both inside the restaurant and out on the pool patio
- Proficiently worked as a cart girl and delivered food and drinks to golfers on the course
- Successfully served mixed drinks, wines, and beer to customer specifications

Awards:

Dean's List; Honors Program Scholarship; Distinguished Scholars Award; Texas Scholar Award- High School Achieved

Community Service:

Breast Cancer Walk, 2010 (Susan G. Komen Cancer Society); Penguin Plunge, 2010 (Raised funds for CT Special Olympics); Ronald McDonald House for Trees for Hope, 2010, 2011 (Raised funds for Trees for Hope); Professional Note-taker

Professional Clubs:

Professional Convention Managers Association (PCMA); Alpha Lambda Delta Honors Society, 2011- present; Eta Sigma Delta Hospitality Honors Society President- March 2012-Present